



# Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act, 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

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SECY/CHN 015/08NKS

## C A No. Applied for Complaint No. 241/2025

In the matter of:

Vikas Rana

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

### Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

### Appearance:

1. Mr. Neeraj Sharma, Counsel for the complainant
2. Mr. Divyam Nandrajyog, Mr. Jai Singh Rawat, Mr. R.S. Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani, On behalf of BYPL

### ORDER

Date of Hearing: 06<sup>th</sup> January, 2026

Date of Order: 09<sup>th</sup> January, 2026

### Order Pronounced By:- Mr. S.R. Khan, Member (Technical)

1. The brief facts of the grievance are that the complainant applied for new electricity connection vide request no. 8007644316 at premises no. F-7/1, PH-3, Shiv Vihar, Karawal Nagar, Delhi-110094. It is also his case that OP rejected his application for new connection due to "ESS Space required, address is already booked under EDMC order AO/FL/EDMC/2018/D-47 in the name of Nasir and the applied address listed meter with CA No.101584131 not found at site, registered in the name of Raivir".

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The complainant also stated that he applied for a new non-domestic connection and completed all the commercial formalities as well as uploaded the confirmation undertaking and he has no dues on his property and this is the first time he applied.

2. The respondent in its reply against the complaint of the complainant submitted that the complainant is seeking new electricity connection at premises no. F-7/1, F-Block, Ground Floor Ph-3, Shiv Vihar, Karawal Nagar, Delhi-110094 in the non-domestic category for a non-residential building.

Reply further submitted that during the inspection of the property certain deficiencies were found:-

- a. Connection already exists at the site.
- b. There were pending energy dues.
- c. Space for Electric substation was required.
- d. The documents were incomplete.
- e. The property stood booked by the MCD.
- f. MCD NOC for completion and occupancy certificate were required.
- g. There were enforcement dues against CA/ meter.
- h. The property was listed in the MNT list.
- i. Previous application with different house number had been rejected.

It is further stated that Application No. 008007469559 and 008007598779 were received from one Mr. Vishnu Rana for release of an energy connection in the non-domestic category for a residential building at Ground Floor, F-5, Main 33 Foota Road, Shiv Vihar, Karawal Nagar. Both applications were rejected for various deficiencies that were not cured.

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Reply further stated that the application pertains to the same site, measuring approximately 1000 yds and both the previous and present applications were filed by the sons of Mr. Surender Pal Rana through selective manipulation of the site addressed to deceive the respondent to release connection contrary to law. The applications also attempt to show different areas of the same property. There are adjoining though undermarked, properties of 1000 yds and 500 yds represented in the revisit report dated 05.06.2025.

3. The complainant in its rejoinder refuted the deficiencies stated by O.P in their reply. It is stated that out of entire area of 450 sq. yds, he only applied for the area of 62.5 sq. yds in which there are only 5 shops. That the 6<sup>th</sup> shop and the neighbour property does not pertain to complainant. This property No.4/20, Killa No.20-Ract No.4 is in the name of Shiv Prakash. Meter No.70285155/CA No.101454277 of this property was disconnected due to misuse. Dues of CA No.401671567 were paid by the consumer and the meter was reconnected at site. It is further stated that he had not used wrong GPA papers to apply for new connection. Old order no.8007469559 and new order no.8007644316 are stated and address is F7/1. It is further stated that BSES visited wrong site as Order No.8007598779 and property no.F5 is in the name of Vishnu Rana and it is a different property. It is further stated that MCD and BSES jointly took action against MCD list no.119, Nasir Scrap cutting on 12/12/2017 and also removed the meter.
4. Arguments of both the parties were heard.

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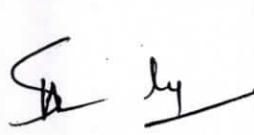
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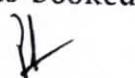
5. On final date of hearing the complainant filed property documents showing the area of the property.
6. From the perusal of the documents placed on record it is transpired that the complainant's application for new connection was rejected by OP on grounds of MCD objection, pending dues, ESS space required and meter not traceable.
7. Regarding the first objection of OP, address appearing in MCD objection list, in this regard, the recent Judgment of Hon'ble Delhi High Court vide no W.P. (c) 7618/2023 & CM appl. 29530/2023, CM Appl. 70837/2025 dated 13.11.2025 has held as under

"19. Thus, considering the detailed discussion hereinabove, this Court is of the view that there is no impediment with the petitioner company to grant or continue with electricity connection in the premises, where such premises are booked for unauthorized construction. However, as and when MCD takes any coercive action against such properties, which are booked for unauthorized construction, the MCD shall duly intimate the concerned electricity companies, in that regard.

20. The electricity company shall be free to disconnect the electricity connection, as and when such request or direction is given by the MCD, at the time of taking action against the unauthorized construction in the properties in question.

The Government of National Capital Territory of Delhi (Department of Power) vide their circular no. E.11/2025/Power/7091-97 dated 17.11.2025 also directed DISCOMs to not to deny or discontinue electricity supply in premises merely because the property is booked for unauthorized construction.





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**To disconnect electricity only upon receiving formal intimation from MCD at the time of demolition/sealing action.**

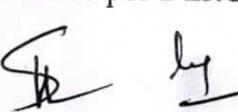
8. In view of the above directions of Hon'ble High Court of Delhi and notification from Govt. of NCT of Delhi, we are of the opinion that the new electricity connection to the complainant cannot be denied. Therefore, OP should release the electricity connection to the complainant as applied for by him.
9. Regarding the second objection of OP, of pending dues, the OP itself submitted NOC against enforcement dues and stated that the dues pertain to someone else and same had been cleared.
10. Regarding objection of space for Electric Sub-station, from perusal of the property documents placed on record by the complainant it is evident that the complainant is the owner of 62 ½ sq. yards area only out of 450 sq. yards. Therefore, the requirement of ESS space by OP is not justified.
11. Regarding meter not traceable, both the parties should take action as per specified law.
12. Since the objection of OP for release of new electricity connection is not sustainable, therefore, we don't find any hurdle in releasing the new electricity connection as applied for by the complainant.

**ORDER**

The complaint is allowed. OP is directed to release the new electricity connection as applied for by the complainant vide request no. 8007644316 at premises no. F-7/1, PH-3, Shiv Vihar, Karawal Nagar, Delhi-110094 after completion of other commercial formalities as per DERC Regulations 2017.

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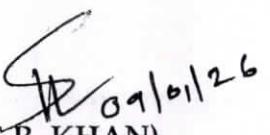
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OP is further directed to file compliance report within 21 days of the action taken on this order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.

  
(P.K. AGRAWAL)  
MEMBER (LEGAL)

  
(S.R. KHAN)  
MEMBER (TECH.)

  
(P.K. SINGH)  
CHAIRMAN

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